AMS Trex Resource Readme

Revision B May 2017

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1. Upgrade Studio

Install the latest version of Upgrade Studio before connecting a Trex unit.(22846)

Installation Requirements

Windows 7 Professional Service Pack 1 (1)

Windows 7 Enterprise Service Pack 1 (1,3)

Windows 10 Professional (2)

Windows 10 Enterprise (2)

Windows Server 2008 Standard Service Pack 2 (1,3,4)

Windows Server 2008 Enterprise Service Pack 2 (1,3,4)

Windows Server 2008 R2 Standard Service Pack 1 (2)

Windows Server 2008 R2 Enterprise Service Pack 1 (2)

Windows Server 2012 R2 Standard (2)

Windows Server 2012 R2 Datacenter (2)

Windows Server 2016 Standard (2)

Windows Server 2016 Datacenter (2)

Notes

(1) 32-bit and 64-bit versions of the operating systems are supported. 32-bit versions are supported only when codeployed with DeltaV or Ovation.

(2) Only 64-bit versions of the operating systems are supported.

(3) Supported with DeltaV in their virtualized environment.

(4) The Windows Server 2008 read-only domain controller is not supported.

-512 MB of free disk space

-A Windows user account with Administrator privileges

Using Upgrade Studio

When you use Upgrade Studio, ensure a USB port is available

on the PC for transferring and installing updates onto

the Trex unit.

Also, an internet connection is required to download updates.

However, you can use Upgrade Studio without an internet

connection. See the Help within Upgrade Studio (More > Help)

for more information.

Do not connect to Upgrade Studio at the same time AMS Trex is connected to an AMS Device Manager station.

When downloading AMS Trex components, always download and install all OS components available. (23057)

Trex File Transfer Utility

When you install Upgrade Studio, the Trex File Transfer

Utility is also installed. This utility lets you

transfer log files from the Fieldbus Diagnostics application

and datasets from the ValveLink Mobile application from the

Trex unit to a PC.

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2. Discrepancies

Upgrade Studio

Issue: Upgrade Studio cannot run if you are logged in to the PC with a Windows

guest user account. When you try to open Upgrade Studio, error messages

appear and indicate Platform Communications stopped working.

Workaround: Log in to the PC using a different (non-guest) Windows

user account.

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3. Technical Support

For Technical Support, contact Emerson Global Service Center or send an
email to "ap-sms@emerson.com". Additional Technical Support information can be
found on the Trex Device Communicator website.

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4. Information on Trex applications

For information on the Trex applications, see www.emerson.com/Trex.

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5. Upgrade Studio software versions

Version 1.1
Released May 2017. Added support for AMS Trex pairing and synchronization
with AMS Device Manager.

Version 1.0
Released Sep 2016. This is the original system software version.