iMAG 4700

Municipal/Industrial Magmeter Instructions







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Note: These instructions cover the iMAG 4700. For details on the iMAG 4700p or 4700r, see the iMAG 4700p or iMAG 4700r Municipal/Industrial Magmeter Instructions.

Troubleshooting & Error Messages

Warranty

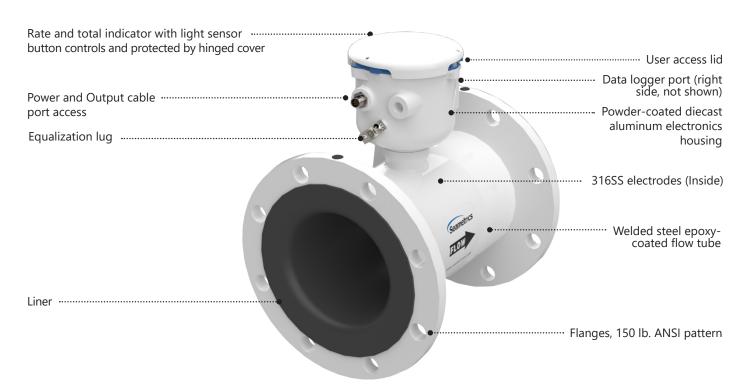
The **iMAG-Series** is the most economical flanged electromagnetic flowmeter on the market. With electrodes designed to discourage fouling, it is available in 2" to 12" pipe in municipal or industrial water, waste and reclaimed water, pump stations, and packaged plant applications. Minimal straight pipe requirements allow iMAG-Series meters to be used in piping configurations where there is little space between the meter and an elbow.

iMAG-Series meters are CE certified, certified to NSF/ANSI standard 61 and are rated IP68 for applications where the meter may be operated under water to a depth of up to 10 feet (3 meters) continuously.

Rate and total units and pulse scaling can be set via the front panel touch key pad by the user. Bidirectional flow reading is standard with totals available in forward, reverse, net flow, batch forward flow, and batch reverse flow. Built-in data logging is available as an option for secure flow logging.

A power/output cable allows outputs for use with a variety of Seametrics and other displays and controls for remote reading and telemetry applications. Pulse output is standard on all models. In addition, 4-20mA passive current loop, and Modbus® protocol outputs are optional, although battery life will be reduced if ordered on battery powered units.

Features



iMAG 4700

Specifications*

Pipe Sizes		2", 3", 4", 6", 8", 10", 12"						
Flanges		150 lb. ANSI Pattern						
Pressure		150 psi (10.3 bar) line pressure						
Temperature	Operating	10° to 140° F (-	10° to 140° F (-12° to 60° C)					
	Humidity	Humidity 0-90% RH to 60° C, altitude 2000m						
	Storage	-40° to 158° F (-	40° to 158° F (-40° to 70° C)					
Accuracy		±0.75% of read flow cutoff to n	ling on iMAG 4700p naximum flow rate c	and 4700r (±1.09 of 10 m/sec	% iMAG 4700), ±0	0.025% of full-scale	flow from low	
Low Flow Cut	off	0.5% of maximi	um flow rate					
Material	Body (2"-12")	Welded steel, e	poxy-coated					
	Liner (2", 3" & 8")	Polyurethane/N	loryl®					
	Liner (4", 6", 10" & 12")	Santoprene flar	nge/Polypropylene l	iner body				
	Electronics Housing	Powder-coated	diecast aluminum					
	Electrodes	316 stainless st	eel					
Display	Туре	128x64 dot-ma	trix LCD					
	Digits	5 Digit Rate			8 Digit Total			
	Units	Rate Volume U	nits	Rate Time Units	Total Volume Ur	nits		
	Please Note: All iMAG meters are factory set for gallons per minute (GPM) rate and gallons total. If other units are required, they can be set in the field.	Gallons Liters Barrels(42 gal) Cubic Feet Cubic Meters	Million Gallons ² Mega Liters ² Imperial Gallons Million Imperial Gallons ²	Second Minute Hour Day	Gallons Gallons x 10 Gallons x 100 Gallons x 1000 Million Gallons Liters Kilo Liters Mega Liters	Barrels (42 gal) Cubic Meters Cubic Meters x 1000 Cubic Feet Cubic Feet x 100 Cubic Feet x 1000 Second Foot Day Million Cubic Feet	Imperial Gallons x 1000 Million Imperial Gallons	
	Bidirectional ¹	Forward Total, Reverse Total, Net Total, Batch Forward Total, Batch Reverse Total ³						
Power ⁴	DC Power	9-36 Vdc @ 250	0 mA max, 30 mA av	erage supplied fr	om secondary no	on-hazardous live so	ource	
	Battery Backup	DC powered ur	nits: One lithium 7.2\	/ 'D' size battery	pack, replaceable	2		
	Battery	One lithium 7.2	V 'D' size battery pa	ick, replaceable.	(iMAG 4700 only)			
Scaled Pulse	Signal	Current sinking	pulse, isolated, 36 \	/dc at 10 mA max	<			
Output	Pulse Rates	User-scalable fi minimum pulse frequency, 150	e width of 2.5 ms, 20	volume units/puls 0 pulses/sec max	se. Pulse width is . For battery opt	one-half of pulse poion meters, pulse w	eriod with dth varies with	
Options	4-20mA Current Loop	Isolated, passiv	e, 24Vdc, 650 Ω max	dimum current loc	op			
	Serial Communications	Isolated, asynch	nronous serial RS485	5, Modbus® RTU μ	orotocol			
	Sensus Smart Output	Connects to Sensus SmartPoint						
Cable	Power/Output Cable	20ft (6m) standard length polyurethane jacketed cable—for power and outputs (lengths up to 200' available).						
	Remote Display Cable	20ft (6m) standard length polyurethane jacketed cable—for connection between meter and remote display (lengths up to 200' available). (iMAG 4700r)						
Conductivity		>20 microSiemens/cm						
Empty Pipe Detection Hardware/software, conductivity-based								
Regulatory		C € (EN 61326)	certified to NSF/AN	ISI standard 61 6	0°C (140°F), CSA/	′CUS 🀠	-	
Environmenta	Environmental IEC 60925 NEMA 6P, IP68 (10ft (3m) depth, continuously) pollution degree 4, stability fixed/built in							
		1.,	, , , , , , , , , , , , ,		3 , 0	-,,		

Modbus® is a registered trademark of Schneider Electric.

^{*} Specifications subject to change. Please consult our website for the most current data (www.seametrics.com).

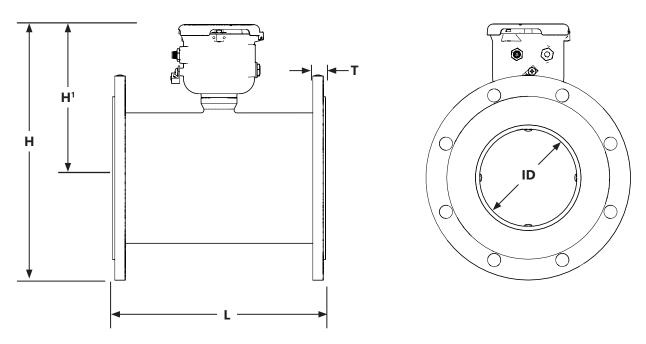
¹ If forward and reverse flow data needs to be sent to another device, either the Digital or Modbus* output is required.

² Rate Time Unit is available in Day only.

³ Forward and reverse flow totals are non-resettable. Batch forward and batch reverse totals can be reset.

⁴ If equipment is used in a manner not specified by the manufacturer, the protection provided by the equipment may be impaired.

Dimensions

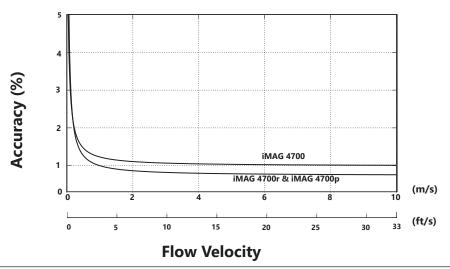


iMAG 4700	L		Н	l ¹	ı	Н	1		ı	D	Bolt Holes	Ship _l Wei	oing ght
Meter Size	inch	mm	inch	mm	inch	mm	inch	mm	inch	mm	#	lbs	Kg
2″	7.9	200	7.58	193	10.58	268.73	.62	15.7	1.76*	45*	4	20	9
3″	7.9	200	8.08	206	11.83	300.48	.62	15.7	2.68*	68*	4	26	11.8
4"	10.12	257	8.33	211	12.83	325.88	.62	15.7	3.12	79	8	33	15
6"	12.09	307	9.14	231	14.64	371.86	.69	17.5	5.05	128	8	49	22
8″	14.14	359	10.14	257	16.89	429.01	.69	17.5	6.44	164	8	70	32
10"	18.08	459	11.2	284	19.2	487.68	.69	17.5	8.61	219	12	130	59
12"	19.68	500	12.2	310	21.7	551.18	.81	20.6	10.55	268	12	170	77
Flanges	anges Standard ANSI 150 lb. drilling							Cable	1 lb.				

Note: 'L' dimension is total from liner face to liner face

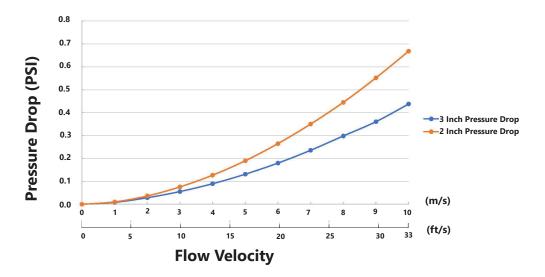
^{*}Average ID

iMAG Accuracy



2" & 3" Pressure Drop

Note: No pressure drop in 4"-12" meters

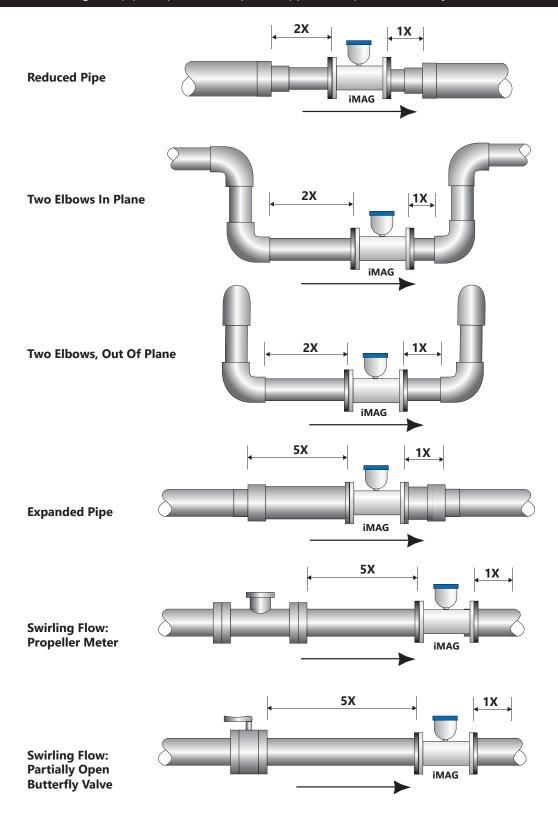


Flow Rate (2" - 12")

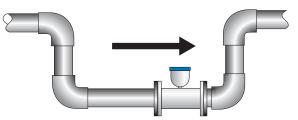
Pipe Size (Inches in diameter)	2"	3″	4"	6"	8"	10"	12"
Max Flow Rate (Gallons/Minute)	321	722	1285	2891	5140	8031	11565
Cut-off (min) Flow Rate (Gallons/Minute)	1.61	3.61	6.43	14.46	25.70	40.15	57.82
Max Flow Rate (Liters/Second)	20.25	46	81	182	324	507	730
Cut-off (min) Flow Rate (Liters/Second)	0.13	0.23	0.41	0.91	1.62	2.54	3.65
Max Flow Velocity (Meters/Second)	10	10	10	10	10	10	10

Straight Pipe Recommendations (X = diameter)

NOTE: These configurations are to be used as general guidelines and do not cover every possible installation. A combination of two or more obstructions will require additional straight pipe. If there is any concern about the length of pipe required for a specific application, please contact your local dealer.

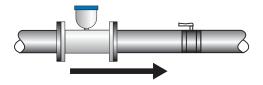


Full Pipe Recommendations



Recommended:

Keep pipe full at meter for accuracy



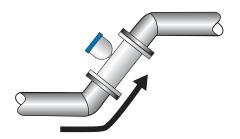
Recommended:

Keeps pipe full at meter for accuracy



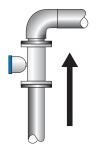
Not Ideal:

Post-valve cavitation can create air pocket



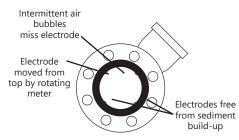
Recommended:

Allows air to bleed off



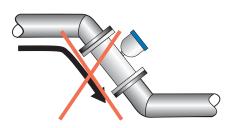
Recommended:

Allows air to bleed off



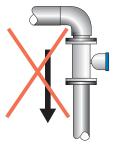
Best:

Improved accuracy results from unimpeded electrodes



Not Ideal:

Air can be trapped



Not Ideal:

Air can be trapped



Not Ideal:

If pipe contains air bubbles or sediment (may affect accuracy)

Positioning the Meter



CAUTION: These flow sensors are not recommended where installation may expose the flow sensor to boiler pressure and temperature. Maximum recommended operating temperature is 140° F (60° C)

ATTENTION: Ces capteurs de débit ne sont pas recommandés là où l'installation peut exposer le capteur de débit à la pression et à la température de la chaudière. La température de fonctionnement maximale recommandée est de 140 °F (60 °C).

These meters can be installed horizontally, vertically (with upward flow), or in any radial position. Using a check valve on the upstream side of the meter, and/or an air vent (vacuum relief valve) in the same, unobstructed run of pipe as the meter, is required in any installation where the meter may be exposed to suction when the system is not in normal operation. Suction can cause damage to the liner. Liner damage caused by suction, without the use of a check valve and/or air vent, may void the warranty.

Straight Pipe Recommendations. The iMAG requires straight pipe before and after the meter for best accuracy. However, the ability of electromagnetic meters to average the flow across the entire pipe allows for shorter straight pipe recommendations than most mechanical meters (see page 7).

Full Pipe Recommendations. To prevent false readings, this meter is designed to indicate 'EMPTY PIPE' if one or more electrodes is exposed. For highest accuracy, install the meter so that the pipe will be full when there is flow. If air bubbles may be present in the pipe or sludge accumulation is an issue, rotate the meter by one flange hole to position the control housing at a 45° angle (see diagrams on page 8).

Fittings. The iMAG has ANSI 150 lb. drilled flanges and will mate with any other ANSI 150 lb. flanges. See table on page 10 for flange bolt tightening torque specifications.

Calibration. The iMAG is factory-calibrated before shipping. The frequency of recalibration will depend on the needs of each application and local regulatory policies.

Chemical Injection. When the iMAG is used in a chemical injection application, the chemical injection point must be placed downstream of the magmeter OR far enough upstream for complete mixing to occur before the fluid reaches the meter. When unmixed chemical alternates with water passing through the meter, the rapid changes in conductivity may cause sudden spikes and drops in the meter's reading, resulting in inaccurate measurement. The magmeter will re-stabilize, however, with a steady flow of fluid of uniform conductivity.



CAUTION: In chemical injection applications, install chemical injection point downstream of magmeter, or far enough upstream to allow complete mixing of fluids.

ATTENTION: dans les applications d'injection de produits chimiques, installez le point d'injection de produits chimiques en aval du débitmètre électromagnétique ou suffisamment en amont pour permettre un mélange complet des fluides.

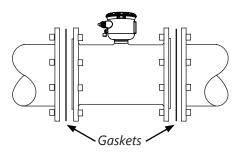
Installing Gaskets



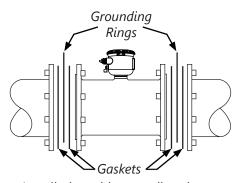
NOTICE: Gaskets are required at all junctions.

AVIS: Des joints sont requis à toutes les jonctions.

- Be sure all mating surfaces are smooth and free of debris.
- 2. Install Seametrics provided gaskets, or equivalent, on each end of meter as shown in diagrams below. If using grounding rings, install one gasket on each side of the grounding ring.
- 3. Failure to install gaskets will void warranty.



Installation without grounding rings

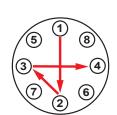


Installation with grounding rings

Tightening Flange Bolts

NOTE: Mating pipe flanges must be ANSI 150# full face (FF) and/or raised face (RT).

- 1. Tighten flange bolts in an alternating pattern.
 - Tighten left flange bolt-1 to 20% recommended torque.
 - Tighten right flange bolt-1 to 20% of recommended torque.
 - Repeat steps a and b for each bolt in an alternating order, such as shown at right, tightening to 40%, then 60%, then 80%, and then 100%.
- Test for leaks.
- If needed, tighten further in 10% increments until leaking stops. DO NOT over-tighten. Overtightening can cause serious damage to the flow meter.
- Recheck after 24 hours, adjusting if needed.



Suggested Tightening Sequence

	Liner			
Pipe Size	ft-lb	Nm		
2"	18	25		
3"	25	34		
4"	20	27		
6"	42	57		
8″	65	88		
10"	73	99		
12"	97	122		

SUGGESTED FLANGE BOLT TORQUE



CAUTION: Improper tightening sequence can cause serious damage to the flow meter.

- · Do not tighten one side at a time.
- Do not tighten each bolt completely at one time.

ATTENTION: Une séquence de serrage incorrecte peut endommager gravement le débitmètre.

- Ne serrez pas un côté à la fois.
- Ne serrez pas complètement chaque boulon en une seule fois

Equalization and Grounding



WARNING: ELECTRICAL SHOCK HAZARD

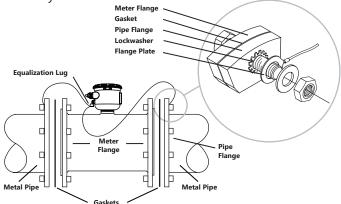
When the iMAG is installed in a plastic piping system, or when externally powered, the piping system must be grounded to meet national and local electrical safety codes. Failure to do so can result in electrocution.

AVERTISSEMENT: RISQUE D'ÉLECTROCUTION

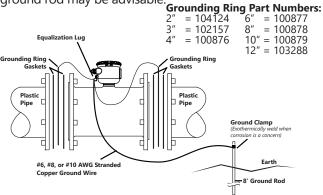
Lorsque l'iMAG est installé dans un système de tuyauterie en plastique, ou lorsqu'il est alimenté de manière externe, le système de tuyauterie doit être mis à la terre pour respecter les codes de sécurité électriques nationaux et locaux. Ne pas le faire peut entraîner une électrocution.

Metal Pipe Installations. To equalize the electrical potential of the fluid, the meter, and the surrounding pipe, secure the flange plates (factory-installed on the equalization wire) to both pipe flanges at one of the bolt holes, as shown below. Be sure

the lock washer fits between the pipe flange and the flange plate. For the best electrical bonding, remove rust and paint to expose clean, bare metal where the equalization flange plate lock washer contacts the pipe flange. Connection must be inspected periodically for corrosion to maintain the necessary low resistance connection.



Plastic Pipe and Electronically Noisy Installations. When the meter is installed in plastic pipe or in an electrically noisy system (near a VFD etc.), grounding rings are recommended. As shown in the diagram below, the equalization wires should be solidly connected to the grounding ring tabs instead of the flange bolts as in metal piping installations. Where lightning is a threat, or in severe electrical environments, an optional connection to a nearby equipment ground or ground rod may be advisable.



Although grounding rings will not be necessary on all installations, adding grounding rings to any meter at the time of installation will make the diagnosis and elimination of excessive noise or transient voltages much easier if found during normal operation of the meter site.

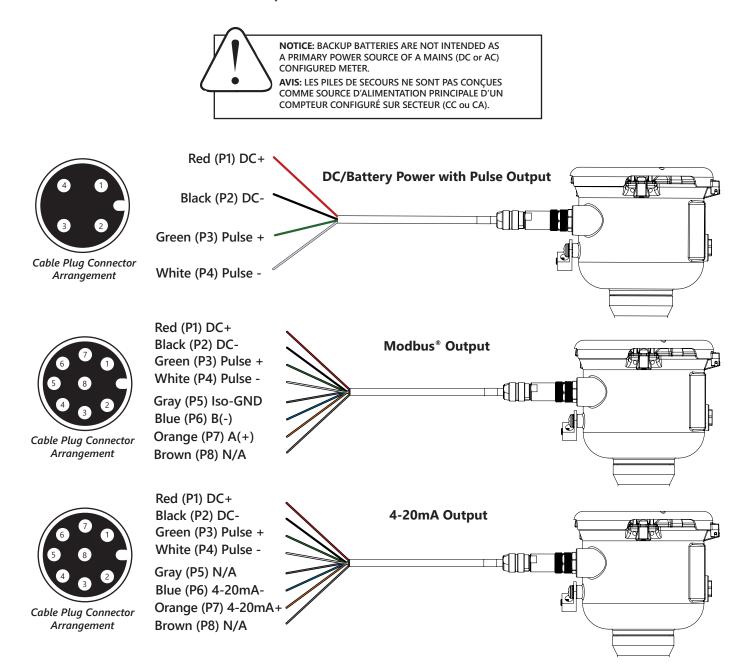
Adding a 5/8" x 8' independent ground rod dedicated to the meter, a ground rod clamp, and connecting them with at least 10 GA ground wire may be necessary when electrical noise is present, but unlike grounding rings, ground rods are easy to add after the fact although installing these during meter installation adds insurance that a meter will encounter less noise and will help protect against large electrical spikes.

Lack of grounding will always cause more problems than grounding loops.

iMAG4700 General Cable Information

The iMAG 4700 meter has two power/output cables that can be installed. The 4-pin cable contains the wires for DC power and pulse output. The 8-pin cable contains the wires for DC power and pulse, 4-20 mA or Modbus® output options when ordered. See diagrams below for details.

The iMAG 4700 is available in either Battery or external DC versions.



Option IDs

O ID POWER SOURCE / OUTPUT(S)

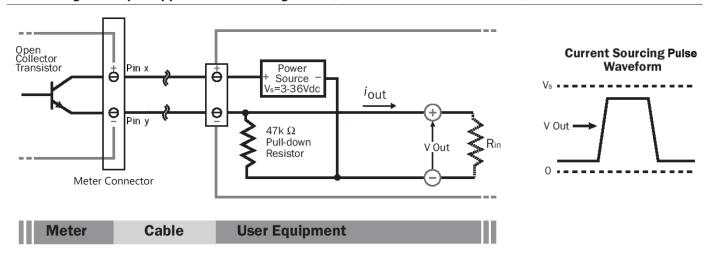
BXX = BATTERY POWER / PULSE SCALED

BXS = BATTERY POWER / PULSE SCALED / MODBUS®

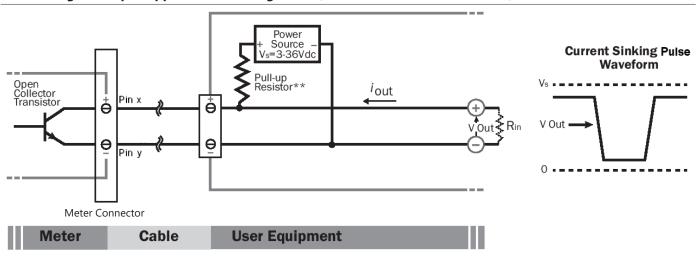
D1X/D2X = DC POWER / PULSE SCALED

D1L/D2L = DC POWER / PULSE SCALED AND 4-20mA
D1S/D2S = DC POWER / PULSE SCALED AND MODBUS®

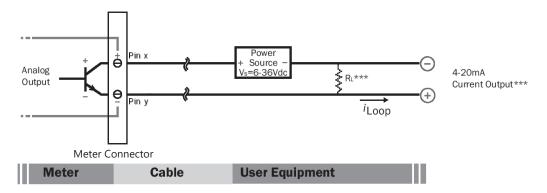
Pulse or Digital Output Application - Sourcing Mode (Recommended for Rin < 30kΩ)



Pulse or Digital Output Application - Sinking Mode (Recommended for Rin > $30k\Omega$)



Analog (4-20mA Current Loop) Output Application



^{**} Minimum resistor value is (100 x Vs) ohms. Higher resistances maybe used depending on frequency and cable length. Longer cables and high frequencies require lower resistance.

^{***} Resistor RL converts 4-20mA current to voltage for voltage input only devices.

Cable Shield. In general, the cable shield and its bare drain wire should be left unconnected at the user equipment end of the cable to minimize "ground loop" problems.

Pulse Output Configuration. A pulse output is standard on all models. Since this is an isolated output, the external equipment must include a DC power source to regenerate the pulse from the open-collector output (transistor equivalent of a contact closure). A pull-up or pull-down resistor may be needed if not included in the user equipment as shown in the diagrams. Both the power source and resistor may be supplied internally in some types of control and monitoring devices. If not, as for most PLC discrete input modules, they must be added externally at the module input terminals. The pulse output rate in volume units/pulse can be set by the user via the SETP tab on the meter's setup menus.

Because the pulse output of an iMAG 4700 meter is set by the user, care must be taken to assure the output pulses do not exceed the maximum frequency of the meter while also ensuring a reasonable resolution.

K-factor: Remember that SETP is expressed in units totaled per output pulse (G/P if using gallons) while K-factors are expressed in pulses per gallon (P/G.) To determine K-factor from SETP, divide 1 by SETP (if SETP is expressed in gallons.) Conversely, 1 divided by the K-factor equals SETP

iMAG 4700 meters that were initially configured as battery powered units have a maximum output frequency of 150 Hz. Those that were initially configured as powered units have a maximum output frequency of 200 Hz.

Because all pulse outputs (SETP) are configured in (rate) units totaled per pulse, all sizes of meters can be configured with the same SETP values. For example, if your rate is chosen as gallons per minute (GPM) the table below applies.

Pulse Units. The units of measure of SETP are independently selectable and are not tied to rate or total. Upon change of the SETP unit, the pulse output may take up to 10 seconds, or the duration of one pulse (whichever is longer) to take effect.

If Pulse Output is Inconsistent. The PDAMP filter may need to be increased.

Pulse Width Timing. The unit and value of SETP must be chosen to keep the duration between meter pulse outputs to less than 500 seconds.

Pulse Timing in Battery Powered Units. The output pulse width in battery powered units is short and varies with pulse frequency. (See table)

SETP	Flow Rate at 1 Hz (GPM)	Flow Rate at 200 Hz (GPM) Powered Meters	Flow Rate at 150 Hz (GPM) Battery Powered Meters
0.1	6	1200	900
0.2	12	2400	1800
0.3	18	3600	2700
0.4	24	4800	3600
0.5	30	6000	4500
0.6	36	7200	5400
0.7	42	8400	6300
0.8	48	9600	7200
0.9	54	10800	8100
1.0	60	12000	9000

Lower frequency output pulses (1 pulse for some particular number of gallons) can also be set.

Any output frequency can be determined by:

Rate (units/minute) ÷ SETP (units/pulse) = pulse/minute Hz = pulse/minute ÷ 60 seconds / minutes

Output Pulse Width of Battery Powered Units						
Output Pulse Frequency	Output Pulse Width as a Percentage of the Pulse Period (Pulse period = 1000 milliseconds/frequency)					
Zero to 1 Hz	Multiply the pulse period by 0.01	= Output Pulse Width (ms)				
1 to 20 Hz	Multiply the pulse period by 0.05	= Output Pulse Width (ms)				
20 to 100 Hz	Multiply the pulse period by 0.1	= Output Pulse Width (ms)				
100 to 150 Hz	Multiply the pulse period by 0.15	= Output Pulse Width (ms)				

Example: If frequency = 20 Hz then the pulse period = 50 milliseconds and pulse width = $(.05 \times 50 \text{ milliseconds}) = 2.5 \text{ ms}$

Analog Output (4-20mA) Configuration.

(Not available on battery only units.)

Since the meter's analog output is isolated and passive, loop power must be supplied externally as shown previously. (In addition, an external resistor R_L will be needed to convert the loop current to voltage for voltage-only input devices.)

The meter's loop transmitter minimum voltage drop is 6Vdc which, with wiring resistance and loop power supply voltage, will determine the maximum resistance for RL.

The flow rates corresponding to 4 and 20mA can be set by the user via the SET 4 and SET20 tabs on the meter's setup menus.

Note: As configured by the factory, any alarm state will force 22.8mA on the loop.

This can be changed to 3.2mA - see Technical Bulletin, 'iMAG4700/AG3000: Changing the 4-20mA Alarm'

Modbus® Serial Communication Configuration (factory configured).

These connections provide a half-duplex, isolated, RS485 serial communications port using the Modbus® messaging protocol. The TXD connection is the transmitted data output from the meter and RXD is the received data input to the meter. See Seametric's Modbus® Interface Description, LT-103393 (available at www.seametrics.com) for supported Modbus® message protocol and electrical interface specifications.

A 120-ohm termination resistor is built into the Modbus® option board but is shipped in the unused position. To engage the termination resistor, move the jumper on JP1 from position 3-4 to position 1-2.

Changing Flow Meter Settings

Home Screen and General Navigation

The HOME Screen displays flow volume, direction of the flow total and flow RATE along with status conditions such as Empty Pipe. Two buttons below the LCD display are used to access menu screens for viewing and changing meter setup parameters.



These two buttons are light sensors which can detect when a finger is covering them and activate upon release. Only three button touch actions are needed to control navigation through the menus, settings changes and back to the home screen.

HORIZONTAL SCROLLING:

Tap right button to scroll horizontally through menu tabs or move horizontally within a tab dialog when applicable.



SELECT:

Tap left button to change a highlighted item within a tab dialog.



ENTER/EXIT:

Hold left button while tapping right button once to enter or exit a tab dialog or to navigate between the HOME and other menu screens (continue to hold the left button until after the right button is released.).



Changing Total Direction/Resetting Batch Totalizers

On the Main screen, hold () and tap () 7 times to scroll through the total direction options. Release \(\bar{\bar} \) to select a total direction.



Once BATCH FORWARD or BATCH REVERSE is selcted, tap four times to reset batch totalizer.

Entering Menu System

To enter the Menu System, perform the hold and tap sequence. The Passcode entry screen will display. The default passcode is 000000. If a different passcode has previously been set, use the \triangle and \triangleright to enter that passcode. In either case, hold and tap again to move into the menu system. (If you enter the wrong passcode, hold and tap again to return to the previous screen. See page 21 for information on how to change a passcode.)



ENTER PASSCODE 000000 ESS AND TO CHANG

Making Selections

Once in the Menu System, move from tab to tab by tapping the right button. (See the next page for details on the various available tabs.)

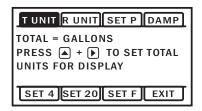




Select the parameter. In the screen for the highlighted tab, you will see the current parameter value for that tab. Tapping the right button, move to the tab for the parameter you want to change.

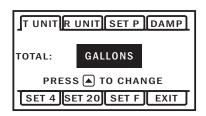


In this example, the first line indicates that the current unit for the TOTAL is GALLONS. The next two lines tell you what to do next.



If you would like to change the TOTAL units, just perform the hold and tap sequence to bring up a screen to change the setting.





Select a new setting. Select the new setting by scrolling through a list of selections as in the screen illustration below by tapping the left button to find a different TOTAL unit.



Accept changes. To accept any changes you have made, perform the hold and tap sequence.



When finished making changes. When you are finished making changes, move to the EXIT tab using the right button.



To return to the HOME screen, perform the hold and tap sequence.



Standard Menu Options

Note: Available options will depend on specific meter configuration. Not all options are available on all meters. **Options not ordered with your meter will not appear on the meter menu.**

TUNIT

View or change TOTAL volume units



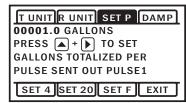
RUNIT

View or change flow RATE units



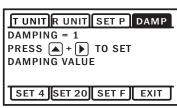
SET P

View or change pulse output scaling



DAMP

View or change # of samples for rolling average.



SET 4

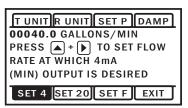
View or change flow rate corresponding to 4mA. (Externally powered units only)

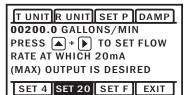
SET 20

View or change flow rate corresponding to 20mA. (Externally powered units only)

EXIT

Return to HOME SCREEN or enter SUBMENU







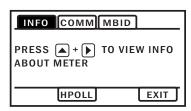
PRESS A + D EXIT MENU AND RETURN TO FLOW DISPLAY

SET 4 SET 20 SET F EXIT

Special SUBMENU for Further Options

The EXIT tab in the MAIN MENU has a second function. If, instead of using the hold and tap sequence to return to the HOME screen, you tap seven times, you will be redirected to a SUBMENU screen from which you can access several more options.

Navigation in this SUBMENU is the same as for the MAIN MENU. Whenever you wish, go to the EXIT tab in the SUBMENU and perform the hold and tap sequence to return to the MAIN MENU.



Sub-Menu

INFO: Meter model number, serial number, and

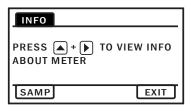
firmware version.

COMM: Modbus® baud rate and parity.

ADID. Madhua® address

MBID: Modbus® address

SAMP: Sample rate (Battery powered version only.)
EXIT: Return to MAIN MENU or enter next submenu.



Sub-Menu - Battery Only Version

To Change a Passcode and Decimal Places

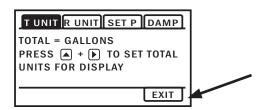
The iMAG 4700 has a passcode system for restricting access to the menus. The AG3000 comes from the factory with the passcode set to 000000. When a user attempts to enter the menu system (see details on page 16), the passcode entry screen will be displayed.



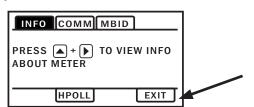
The default passcode is 000000. If a different passcode has previously been set, then the user must enter that passcode at this time. After entering the passcode, or leaving it at 000000 if using the default passcode, the user does the tap and hold sequence to move into the menu system.

To change the passcode, you must use the THIRD MENU screen. Access the THIRD MENU screen as follows:

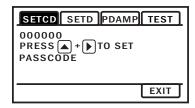
Enter the main menu system, as described above.



 On the main menu, tab over to the EXIT tab and tap the up arrow five times. A SUBMENU screen will display.



 On the SUBMENU screen tab over to the EXIT tab and tap five times. The THIRD MENU screen will display.



- To set the PASSCODE, hold and tap on SETCD and then use the ▲ and ▶ to enter the new code.
- Hold and tap again to return to the THIRD MENU screen.
- Tab to EXIT, and then hold and tap to return to the SUBMENU.

To change the number of decimal places in the total

- To set the decimal point, hold and tap on SETD and then use the to move the decimal point.
- Hold and tap again to return to the THIRD MENU screen
- Tab to EXIT, and then hold and tap to return to the SUBMENU.

PDAMP

PDAMP is used to view or change the number of samples for rolling average of pulse output.

TEST

TEST allows the user to initiate a fully functional, artificial flow rate for the purpose of testing other connected equipment. When TEST is applied, all features of the meter will function at the stated flow rate (in gallons per second).

For TEST to function, the meter must be filled (not EMPTY PIPE).

To enter a value into the TEST feature, navigate to the TEST tab and enter a flow rate value in the VAL screen (in gallons per second only,) then to the VAL box and to the ON screen. This will initiate the TEST feature. The next would bring you to the OFF screen, but you can 'hold and tap' the arrows to return you to the sub menu while the feature operates.

After use, the TEST feature must be turned OFF. If the TEST feature is not turned OFF, the stated static flow rate (in gallons per second) will be shown any time the meter is full or in a flowing condition. Flow values recorded by the meter while the TEST feature is operating are permanently recorded in the displayed TOTAL. It may be useful to note that these values are only written to permanent memory every 15 minutes and cycling all power within this 15 minute time frame will return the meter to its previous total.

Power Indicators

A power indicator is displayed in the lower left of the main display window.

Any meter powered from an external power source will display a power plug icon when running on external power. If the connection to external power is lost, the meter will switch to the backup battery and the power icon will switch to a battery symbol.

OK on the battery indicator means battery voltage is above 6.4 volts.

LO on the battery indicator means the battery is low and should be replaced soon.



Being powered by external DC or AC



Being powered by battery - voltage is sufficient



Being powered by battery - voltage is low



If display reads, 'BATT END' replace battery immediately.

Battery Powered Units

To 'wake up' a battery powered meter, you may need to hold the up arrow for 5 seconds and release. If the meter does not wake up on the first attempt, repeat the 5 second hold.

The iMAG 4700 meter can come configured with one 7.2V 'D' size replaceable battery pack. The battery powered meter comes standard with scaled pulse output, while Modbus output can be selected as an option. The scaled output for the battery powered option has a maximum pulse rate of 150 pulses/second. Be sure to set your P value such that the meter will function properly over the flow range in your application. The sample rate of the meter is user selectable through the SAMP tab in the meter's sub-menu. Sample periods of 1/5, 1/3, 1, 3, 5, 15, 30, and 60 seconds can be selected. (A sample period of 5 seconds—5 year battery life—is the default.)

Larger sample periods will yield longer battery life but slower response time. Care must be taken to select a sample period that is suitable for your application. See the table below for the expected battery life as a function of sample period.

DAMP Settings for Battery Units

If SAMP (sample period) is set to <u>less than one second</u>, the DAMP value represents the number of seconds (plus one) used in the rolling average for the display. For example, if DAMP is set to four, then when the meter begins to show a flow rate, the rate displayed is the average of all the readings taken in <u>seconds</u> one through five (4 plus 1).

If SAMP (sample period) is set to <u>one second or longer</u>, the DAMP value represents the number of sample periods (plus one) used in the rolling average for the display. For example, if SAMP is set at three seconds and DAMP is set to four, then when the meter begins to show a flow rate, the rate displayed is the average of <u>samples</u> one through five (4 plus 1). Note that depending on the settings selected,

it may take up to a minute for the displayed rate to take full advantage of the DAMP filter. When starting with an EMPTY PIPE it may take at least 30 seconds to register any flow.

Battery Life/Sample Period For battery (BX) powered meters only.

Sensor sample period(s) (Seconds)	Expected battery life*	
1/5 (0.2)	7 months	
1/3 (0.33)	1 year	
1	2.25 years	
3	4 years	
5	5 years	
15	6 years	
30	6.25 years	
60	6.5 years	

*Based on 75% battery capacity at room temperature with no option cards installed.

NOTE: If a large percentage of the meter's life will be spent below 0.5 meters/second and above cutoff, battery life will be reduced.



NOTICE: BATTERY LIFE WITH MODBUS® OPTION!
IN THIS CONFIGURATION THE METER COMES STANDARD
WITH PULSE OUTPUT. WHEN ORDERED WITH THE MODBUS®
OUTPUT OPTION, BATTERY LIFE WILL BE REDUCED TO 1
YEAR, OR GREATER, BASED ON USAGE. REDUCE POLLING
FREQUENCY AND SAMPLING PERIOD WILL AFFECT BATTERY
LIFE

AVIS: AUTONOMIE DE LA BATTERIE AVEC L'OPTION MODBUS®!

DANS CETTE CONFIGURATION, LE COMPTEUR EST LIVRÉ EN STANDARD

AVEC UNE SORTIE IMPULSIONNELLE. LORSQU'IL EST COMMANDÉ AVEC

L'OPTION DE SORTIE MODBUS®, LA DURÉE DE VIE DE LA BATTERIE

SERA RÉDUITE À 1 AN OU PLUS, EN FONCTION DE L'UTILISATION.

RÉDUIRE LA FRÉQUENCE D'INTERROGATION ET LA PÉRIODE

D'ÉCHANTILLONNAGE AFFECTERA L'AUTONOMIE DE LA BATTERIE.

Troubleshooting

Problem	Probable Causes	Things to try	
Blank Display	Faulty wiring from power source to meter	Check for incorrect wiring. Measure voltage with DMM where red and black wires connect to terminal block TB1 on back side of display. Verify correct polarity and confirm that voltage is steady and between 9Vdc and 32Vdc	
	Backup battery has not been plugged in	Plug in the battery	
	Dead backup battery	Replace battery	
Flow rate reading fluctuates excessively when flow is unchanging	Excessively turbulent or unsteady flow due to partially closed valves or other flow obstructions	Eliminate or minimize causes of flow disturbances or increase meter damping	
	Pipe not full	Provide back pressure or other means to ensure pipe is filled	
	Pulsing flow due to combining multiple upstream flow sources	Move connection point further upstream	
	Insufficient mixing of upstream chemicals	Move chemical injection downstream from meter	
	Low fluid conductivity < 20 µS/cm	Replace with different type of meter	
	Noisy electrical environment	Improve grounding at meter and nearby potentially noisy electrical equipment. Increase distance between meter and electrical noise sources.	
	Defective or noisy AC switching power supply	Replace power supply	
Flow Rate appears correct but pulse/ frequency output is low,	Wiring incorrect	Compare wiring with appropriate wiring recommendations	
erratic or absent	External device input impedance too low	Use sourcing rather than sinking interface connection	
	Cable too long	Reduce interface pull-up resistance	
Flow Rate appears correct but pulse/frequency output is erratic and/or too high	Electrical noise sources interfering with pulse frequency signal	Isolate, remove or reduce noise sources. Move meter control cable away from noise sources. Increase pulse damp setting (PDAMP)	
	Wrong type of cable	Use only twisted pair cable and ensure both signal wires are on same twisted pair	
	Grounding problem	Improve or try different grounding method	

Error Messages

Under certain conditions an error message may be displayed.

Message	Description	Notes
INIT	Initialization is occurring during power up.	
EMPTY PIPE	Fluid is not detected between the sensing electrodes.	Loop output = 22.8mA
LO in battery icon	Battery is getting low, replace soon. Meter still functions.	Above 6.4V, OK appears in icon
BATT END	Battery is very low (approx. 6.1V). Totalizer stops updating.	Loop output = 4mA
LOW VOLT	Incoming external power is very low and backup battery is dead or not connected	Loop output = 4mA
COIL FAIL	Coil current too high or too low (short or open).	Loop output = 22.8mA
COMM FAIL	Communication between transmitter and sensor board fails.	Loop output = 22.8mA
OVER RANGE	Rate exceeds number of digits that can be displayed. Adjust units.	Loop output = 4mA

Warning notice system

This manual contains notices you have to observe in order to ensure your personal safety, as well as to prevent damage to property. The notices referring to your personal safety are highlighted in the manual by a safety alert symbol, notices referring only to property damage have no safety symbol. These notices shown below are graded according to the degree of danger.

! WARNING:

Indicates that death or severe personal injury will result if proper precautions are not taken.

!CAUTION:

Indicates that minor personal injury may result if proper precautions are not taken.



Indicates that an unitended result or situation can occur if the corresponding information is not taken into account.

If more than one degree of danger is present, the warning notice representing the highest degree of danger will be used. A notice warning of injury to persons with a safety alert symbol may also include a warning relating to property damage.

Qualified personnel

The product/system described in this documentation may be operated only by personnel qualified for the specific task in accordance with the relevant documentation for the specific task, in particular its warning notices and safety instructions. Qualified personnel are those who, based on their training and experience, are capable of identifying risks and avoiding potential hazards when working with these products/systems.

Proper use of Seametrics products

Seametrics products may only be used for the applications described in the catalog and in the relevant technical documentation. If products and components from other manufacturers are used, these must be recommended or approved by Seametrics. Proper transport, storage, installation, assembly, commissioning, operation and maintenance are required to ensure that the products operate safely an without any problems. The permissible ambient conditions must be adhered to. The information in the relevant documentation must be observed.

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Disclaimer of liability

We have reviewed the contents of this publication to ensure consistency with the hardware and software described. Since variance cannot be precluded entirely, we cannot guarantee full consistency. However, the information in this publication is reviewed regularly and any necessary corrections are included in subsequent editions.

The limited warranty set forth below is given by Seametrics, with respect to Seametrics brand products purchased in the United States of America.

Seametrics warrants that products manufactured by Seametrics, when delivered to you in new condition in their original containers and properly installed, shall be free from defects in material and workmanship. Seametrics products are warranted against defects for a minimum period of two (2) years from date of installation, unless otherwise specified, with proof of install date. If no proof of install date can be provided, warranty period will be two (2) years from date of shipment from Seametrics, as defined on Seametrics' invoice. Seametrics' obligation under this warranty shall be limited to replacing or repairing the part or parts, or, at Seametrics' option, the products, which prove defective in material or workmanship. The following are the terms of Seametrics' limited warranty:

- Buyer must give Seametrics prompt notice of any defect or failure and satisfactory proof thereof.
- b. Any defective part or parts must be returned to Seametrics' factory or to an authorized service center for inspection.
- c. Buyer will prepay all freight charges to return any products to Seametrics' factory, or another repair facility. as designated by Seametrics.
- d. Defective products, or parts thereof, which are returned to Seametrics and proved to be defective upon inspection, will be repaired to factory specifications.
- e. Seametrics will deliver repaired products or replacements for defective products to the buyer (ground freight prepaid) to the destination provided in the original order.
- f. Products returned to Seametrics for which Seametrics provides replacement under this warranty shall become the property of Seametrics.
- g. This limited warranty covers all defects encountered in normal use of Seametrics products, and does not apply to the following cases:
 - Loss of or damage to Seametrics product due to abuse, mishandling, or improper packaging by buyer
 - ii. Failure to follow operating, maintenance, or environmental instructions prescribed in Seametrics' instruction manual
 - iii. Products not used for their intended purpose
 - iv. Alterations to the product, purposeful or accidental
 - v. Electrical current fluctuations
 - vi. Corrosion due to aggressive materials not approved for your specific product
 - vii. Mishandling, or misapplication of Seametrics products
 - viii. Products or parts that are typically consumed during normal operation
 - ix. Use of parts or supplies (other than those sold by Seametrics) which cause damage to the products, or cause abnormally frequent service calls or service problems
- h. A new warranty period will be established for repaired products, or products replaced during the original warranty period.
- i. In the event that equipment is altered or repaired by the buyer without prior written approval by Seametrics, all warranties are void. Damage caused by equipment or accessories not manufactured by Seametrics may void the product's warranty.
- j. SOFTWARE: The Seller grants the user a non-exclusive license to use Seametrics' software, according to the following limitations and conditions:
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 - iii. No copies may be made or distributed except as described above.
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